

City of Lemon Grove City Council Regular Meeting Agenda Tuesday, February 1, 2022, 6:00 p.m.

Lemon Grove Community Center 3146 School Lane, Lemon Grove, CA 91945

For everyone's protection, all attendees must maintain a safe social distance and face coverings will be required to attend the meeting

City Council

Racquel Vasquez, Mayor Jerry Jones, Mayor Pro Tem Jennifer Mendoza, Councilmember Liana LeBaron, Councilmember George Gastil, Councilmember

A complete agenda packet is available for review on the City's website

The City Council also sits as the Lemon Grove Housing Authority, Lemon Grove Sanitation District Board, Lemon Grove Roadway Lighting District Board, and Lemon Grove Successor Agency

Call to Order

Pledge of Allegiance

Changes to the Agenda

Presentation(s):

2-1-1 San Diego, Meg Storer, Chief of Staff and Luis Monteagudo, Jr., Vice President of Community Relations

Public Comment

Digitally submitted public comments received by the City Clerk at <u>amalone@lemongrove.ca.gov</u> will not be read out-loud during the meeting. However, they will be provided to the City Council and remain part of the meeting's records. Per the Lemon Grove Municipal Code Section 2.14.150, live comments are allotted a maximum of three (3) minutes.

Consent Calendar

(Note: The items listed on the Consent Calendar will be enacted in one motion unless removed from the Consent Calendar by Council, staff, or the public.)

1.A Waive Full Text Reading of All Ordinances on the Agenda

Reference: Kristen Steinke, City Attorney Recommendation: Waive the full text reading of all ordinances included in this agenda; Ordinances shall be introduced and adopted by title only.

1.B City of Lemon Grove Payment Demands

Reference: Rod Greek, Interim Administrative Finance Director Recommendation: Ratify Demands

City Council Reports on Meetings Attended at the Expense of the City

(GC 53232.3 (d)) (53232.3. (d) states that members of a legislative body shall provide brief reports on meetings attended at the expense of the local agency at the next regular meeting of the legislative body.)

City Manager Report

Closed Session:

 a. CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION Government Code § 54956.9(a) Name of Case: Harris v. City of Lemon Grove Case et al. (Case No.: 37-2019-00062135-CU-PO-CTL)

<u>Adjournment</u>

AFFIDAVIT OF NOTIFICATION AND POSTING STATE OF CALIFORNIA) COUNTY OF SAN DIEGO) SS CITY OF LEMON GROVE)

I, Audrey Malone, City Clerk of the City of Lemon Grove, hereby declare under penalty of perjury that a copy of the above Agenda of the Regular Meeting of the City Council of the City of Lemon Grove, California, was delivered and/or notice by email not less than 72 hours, before the hour of 6:00 p.m. on January 27, 2022 to the members of the governing agency, and caused the agenda to be posted on the City's website at www.lemongrove.ca.gov and at Lemon Grove City Hall, 3232 Main Street Lemon Grove, CA 91945.

/s/: Audrey Malone Audrey Malone, City Clerk

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CITY OF LEMON GROVE

CITY COUNCIL STAFF REPORT

Item No.	<u>1.A</u>
Meeting Date:	February 1, 2022
Submitted to:	Honorable Mayor and Members of the City Council
Department:	City Manager's Office
Staff Contact:	Kristen Steinke, City Attorney
Item Title:	Waive the Full Text Reading of all Ordinances

Summary: Waive the full text reading of all ordinances included in this agenda. Ordinances shall be introduced and adopted by title only.

Environmental Review:

\boxtimes Not subject to review	Negative Declaration
Categorical Exemption, Section	Mitigated Negative Declaration

Fiscal Impact: None.

Public Notification: None.



CITY OF LEMON GROVE

CITY COUNCIL STAFF REPORT

Item No.	<u>1.B</u>
Meeting Date:	February 1, 2022
Submitted to:	Honorable Mayor and Members of the City Council
Department:	City Manager's Office
Staff Contact:	Rod Greek, Interim Administrative Services Director
	rgreek@lemongrove.ca.gov
Item Title:	City of Lemon Grove Payment Demands

Recommended Action: Ratify Demands.

Environmental Review:

imes Not subject to review	Negative Declaration
Categorical Exemption, Section	Mitigated Negative Declaration

Fiscal Impact: None.

Public Notification: None.

City of Lemon Grove Demands Summary Approved as Submitted: Yolanda Cerezo, Interim Finance Manager For Council Meeting: 02/01/22

ACH/AP Checks 01/06/22-01/19/22

Payroll - 01/11/22

284,600.48

168,884.35

Total Demands

453,484.83

CHECK NO	INVOICE NO	VENDOR NAME	CHECK DATE	Description	INVOICE AMOUNT	CHECK AMOUNT
ACH	Refill 1/5/22	Pitney Bowes Global Financial Services LLC	01/06/2022	Postage Usage 1/5/22	500.00	500.00
ACH	12690348	LEAF	01/06/2022	Ricoh C3502 Copier System-PW Yard - Dec'21	138.27	138.27
АСН	27503979 27503980 27656253 27656254 82105314 11/12/2021 11/1/2021 11/1/2021 11/1/2021 11/1/2021 11/1/2021 11/1/2021 11/1/2021 10/30/2021 11/4/2021 781363 781489 9892018336 9892721058	LEAF Wells Fargo		Canon Financial Svcs - Canon Plotter Contract Charge 10/20/21-11/19/21 Canon Financial Svcs - Canon Plotter 2 Yr Carepack 10/20/21-11/19/21 Canon Financial Svcs - Canon Plotter 2 Yr Carepack 11/20/21-12/19/21 Canon Financial Svcs - Canon Plotter 2 Yr Carepack 11/20/21-12/19/21 Corelogic - Realquest Graphics Package - Oct21 Cox - Calsense Modem Line: 2259 Washington 11/11/21-12/10/21 Cox - Calsense Modem Line: 8235 Mt Vernon/Berry St Pk 11/1/21-11/30 Cox - Calsense Modem Line: 8235 Mt Vernon/Berry St Pk 11/1/21-12/8 Cox - Phone/PW Yard/2873 Skyline: 11/19/21-12/18/21 Cox - Phone/PW Yard/2873 Skyline: 11/19/21-12/18/21 Cox - Phone/City Hall 11/1/21-11/30/21 Cox - Internet/Comm Ctr - 10/30/21-11/29/21 Cox - Copy Room Fax Line: 11/18/21-12/17/21 Cox - Copy Room Fax Line: 11/18/21-12/17/21 Cox - Gity Hall Fire Alarm 10/27/21-11/26/21 Cox - PG Circuit Svc- 10/30/21-11/29/21 Cox - Phone/Internet/Rec Ctr/3131 School Ln: 11/4/21-12/3/21 House of Automation - Prev Maintenance/Fire Stn Back Gate Repair House of Automation - Maintenance/PW Gate Repair Verizon - Modems - Cardiac Monitors - 10/4/21-11/3/21 Verizon - City Phone Charges- 10/13/21-11/221	144.00 72.73 144.00 72.73 300.00 23.78 94.39 218.44 824.24 115.39 4.24 448.97 4.20 2,923.23 348.97 394.00 1,170.00 52.24 201.94	138.27 8,013.17
	9892721059 Fire-9893255377 9892721570 CB 121321			Verizon - PW Tablets- 10/13/21-11/12/21 Verizon - MDC Engine Tablets- 10/21/21-11/20/21 Verizon - Mobile Broadband Access- 10/13/21-11/12/21 Wells Fargo - Cash Back Award Stmt 12/13/21	244.06 363.80 76.02 -294.98	
ACH	Dec21	Wells Fargo	01/11/2022	Bank Service Charge - Dec'21	148.62	148.62
ACH	Dec21	Home Depot Credit Services	01/11/2022	Home Depot Purchases - Dec'21	2,798.68	2,798.68
ACH	Dec1-Dec28 21	California Public Empl Retirement System	01/12/2022	Pers Retirement 12/1/21-12/28/21	68,277.11	68,277.11
ACH	Dec21	Wells Fargo	01/12/2022	Credit Card Processing-Mo.Svc - Dec'21 Credit Card Transaction Fees - Dec'21	9.95 820.16	830.11
ACH	Jan11 22	Employment Development Department	01/13/2022	State Taxes 1/11/22	15,543.23	15,543.23
ACH	754073	Aflac	01/13/2022	AFLAC Insurance 1/12/22	1,689.44	1,689.44
ACH	Dec29-Jan11 22	Calpers Supplemental Income 457 Plan	01/14/2022	457 Plan 12/29/21-01/11/22	28,749.05	28,749.05
ACH	Jan11 22	US Treasury	01/18/2022	Federal Taxes 1/11/22	49,983.37	49,983.37
15241	Jan2022 Jan2022	Benefit Coordinators Corporation (BCC)	01/12/2022	LTD Insurance - Jan'22 Life Insurance - Jan'22	613.26 518.40	1,131.66
15242	23923	City of La Mesa	01/12/2022	Household Hazardous Waste Event- 10/23/21	1,213.04	1,213.04
15243	6818 6853 6872 6879 6918 7031	D- Max Engineering Inc	01/12/2022	D-Max Stormwater Prof Svcs 8/1/21-8/31/21 8373 Broadway The Terraces SWQMP Review 9/3/21-9/24/21 D-Max Stormwater Prof Svcs 9/1/21-9/30/21 0 Central Ave SWQMP Review 8/14/21-10/14/21 D-Max Stormwater Prof Svcs 10/1/21-10/31/21 D-Max Stormwater Prof Svcs 12/1/21-12/31/21	6,515.31 1,072.00 10,373.46 1,344.50 1,280.00 3,029.81	23,615.08
15244	11/1-4/21 8/16-19/21	Esgil Corporation	01/12/2022	75% Building Fees- 11/1/21-11/4/21 75% Building Fees- 8/16/21-8/19/21	9,892.52 4,282.96	14,175.48
15245	AR011646	Grossmont Union High School District	01/12/2022	Business Cards	51.00	51.00
15246	1/11/22	ICMA	01/12/2022	ICMA Deferred Compensation Pay Period Ending 1/11/22	780.77	780.77
15247	1135207	Michael Baker International	01/12/2022	Prof Eng Svcs: FY18/19 Sewer CIP Rehab Proj Design thru 11/28/21	1,581.03	1,581.03
15248	22400966	Public Risk Innovation Solutions & Management	01/12/2022	Employee Assistance Program - Jan-Mar 22	280.14	280.14
15249	3568860625/0122 4154920380/0122	SDG&E	01/12/2022	Electric Usage:St Light 12/1/21-12/31/21 Electric Usage:St Light 12/1/21-12/31/21	1,849.66 2,703.17	4,552.83
15250	6371082	US Bank- Corporate Trust Services	01/12/2022	Admin Fees- 2019 Refunding Bonds 12/1/21-11/30/22	2,510.00	2,510.00

15251	D9931	A-Pot Rentals, Inc.	01/19/2022	Portable Restroom Rental - Community Bonfire 12/3/21-12/6/21	427.77	427.77
15252	L1072895WA	American Messaging	01/19/2022	Pager Replacement Program 1/1/22-1/31/22	50.46	50.46
15253	Fire- 17510771	AT&T	01/19/2022	Fire Backup Phone Line- 11/22/21-12/21/21	44.13	44.13
15254	5656781298 5656790391 5656804728	AutoZone, Inc.	01/19/2022	Duralast Battery/Diesel Exhaust Fluid/Coolant - LGPW#24 Battery Charger Battery/Wiper Blades/Motor Treatment/Fuel Treatment-PW Fleet	233.38 67.87 338.85	640.10
15255	5307266	Bearcom Group Inc.	01/19/2022	Portable Radios Monthly Contract 12/22/21-1/21/22	150.00	150.00
15256	10410166	Broadcast Music Inc.	01/19/2022	Annual Music Licensing Fee - 12/1/21-11/30/22	368.00	368.00
15257	681012	Broadway Auto Electric	01/19/2022	LGPW#4 '08 Chevy Colorado - Repair Brake Light/Turn Signal	462.36	462.36
15258	Feb 2022	California Dental Network Inc	01/19/2022	California Dental Insurance -Feb'22	221.25	221.25
15259	21-3020	California Diesel Compliance, Inc.	01/19/2022	Smoke Opacity Test-E210/E310/Fire4503/LGPW#24, #29, #32	570.00	570.00
15260	23918	City of La Mesa	01/19/2022	Overtime Reimbursement - Blethen 12/7/21	1,544.41	1,544.41
15261	1000320255	City of San Diego	01/19/2022	Fuel Services-PW: Dec'21	1,902.43	1,902.43
15262	4094 4101 4166 4167	Clothing International, Inc	01/19/2022	Protective Clothing - PW - Work Shirts/Pants Protective Clothing - PW - Work Shirts/Pants Protective Clothing - PW - Work Shirts/Pants Protective Clothing - PW - Pants	351.07 4,116.52 361.82 139.97	4,969.38
15263	014208 014209 014210	Cloud Security Systems Inc.	01/19/2022	Service/Security Sys/3131 Schl Ln/Rec Ctr 1/1/22-12/31/22 Service/Security Sys/8235 Mt Vernon/Sr Ctr 1/1/22-12/31/22 Service/Security Sys/8235 Mt Vernon#2/Sr Ctr 1/1/22-12/31/22	240.00 264.00 264.00	768.00
15264	SD10199FY22	County of San Diego- Vector Control Program	01/19/2022	Mosquito & Vector Control Assessment SD 10199 FY22	265.75	265.75
15265	202200013	County of San Diego/Assessor/Recorder/Clerk	01/19/2022	Recording Services- 12/29/21	302.00	302.00
15266	6878 6982 6986	D- Max Engineering Inc	01/19/2022	6997 San Miguel SWQMP Review 4/13/21-10/5/21 D-Max Stormwater Prof Svcs 11/1/21-11/30/21 3450 West St SWQMP Review 12/9/21-12/14/21	502.50 3,003.50 763.50	4,269.50
15267	1238	Debra L Reilly, A Professional Law Corp	01/19/2022	Legal Svcs - thru 12/31/21	8,107.50	8,107.50
15268	0104229905 1221219905	Domestic Uniform Rental	01/19/2022	Shop Towels & Safety Mats 1/4/22 Shop Towels & Safety Mats 12/21/21	36.75 36.75	73.50
15269	2244	G & G Backflow Plumbing Service	01/19/2022	Backflow Assembly - Repaired & Tested Backflows	178.83	178.83
15270	00101651 00102424	Hudson Safe-T- Lite Rentals	01/19/2022	Barricades/Supplies for Traffic Signs/Red Traffic Paint/White Paint Plastic K-Rails - Community Bonfire 12/3/21	1,352.04 385.00	1,737.04
15271	148887 149397 148886 149396	Knott's Pest Control, Inc.	01/19/2022	Monthly Bait Stations- Civic Ctr - Dec'21 Monthly Bait Stations- Civic Ctr - Jan'22 Monthly Bait Stations- Sheriff- Dec'21 Monthly Bait Stations- Sheriff- Jan'22	60.00 60.00 60.00 60.00	240.00
15272	1160951 1163197	Life-Assist, Inc.	01/19/2022	Nitrile Exam Gloves Nitrile Exam Gloves	248.98 205.68	454.66
15273	INV38082	Logicopy	01/19/2022	Ricoh C3502 Copier Contract Charge-PW Yard-12/7/21-1/6/22	51.58	51.58
15274	Nolte-Ware	Nolte-Ware, Regina	01/19/2022	Refund/Nolte-Ware, Regina/Rental - Comm Ctr - 1/15/22 COVID-19	720.00	720.00
15275	3010353870	Parkhouse Tire Inc	01/19/2022	GapVax LGPW#32- Fleet Service/Flat Repair	169.06	169.06
15276	PD-49884 PD-50055	Plumbers Depot Inc	01/19/2022	Sewer Camera- Replace Selector Switch - LGPW#26 Sewer Camera- Replace Bearings & Spring Mount - LGPW#26	64.61 566.94	631.55
15277	TM INV-004916	SBRK Finance Holdings, Inc.	01/19/2022	Prof Svcs: Financial Software Proj Mgmt 12/6/21	44.75	44.75
15278	Dec21	SDG&E	01/19/2022	Gas & Electric 11/20/21-12/21/21	24,002.47	24,002.47
15279	Reimb 11/15/21	Shaba, Alvin	01/19/2022	Reimb: Basic Life Support Instructor Class 11/15/21	354.80	354.80
15280	115113845-001	SiteOne Landscape Supply, LLC	01/19/2022	Raingear/Classic Lifeguard Hat - PW	115.29	115.29
15281	CLG-34 CLG-35 CLG-36	Smith Air Conditioning	01/19/2022	Service Call - AC Unit Repair/Replace Compressor- Rec Ctr Gym Service Call - AC Unit Repair/Replace Transformer-Rec Ctr Office Service Call - AC Unit Repair/Replace Thermostat- Rec Ctr	2,650.00 228.00 245.00	3,123.00
15282	8064758336	Staples Advantage	01/19/2022	Office Supplies- City Hall	325.13	325.13
15283	555409	State of California- Department of Justice	01/19/2022	Fingerprint Apps	96.00	96.00
15284	120204858-0001	Sunbelt Rentals Inc.	01/19/2022	Rental - 45' Art Manlift with Jib - Holiday Ornaments	497.75	497.75
15285	73165868	Vulcan Materials Company	01/19/2022	Asphalt	159.95	159.95



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Racquel Vasquez, Mayor Jerry Jones, Mayor Pro Tem Jennifer Mendoza, Councilmember Liana LeBaron, Councilmember George Gastil, Councilmember

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<u>Adjournment</u>

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Mayor and City Council

It has come up in numerous public comments during City Council meetings that your constituents would like Council to address **traffic safety on San Miguel Avenue** where a child, Trevon Harris, was hit by a car and died. I have watched Ms. Harris, Trevon's mother, stand at the podium and beg Council to act for the safety of others.

I am unclear if your constituents know that this has been addressed and presented to Council.

Council requested and was presented with a **Traffic Analysis of San Miguel Avenue** (May and June 2019, respectfully). It recommended multiple traffic calming measures to make San Miguel safer. It asked the Council to provide direction. Council has not provided direction.

Is the lack of action by Council because the City is being sued by Ms. Harris?

Is the City unable to implement these traffic calming and safety measures because it will be admitting fault on the City's part?

Is the City putting more people at risk because they are deciding to do nothing recommended in the Traffic Analysis?

If it is not due to the lawsuit, are we left to believe Council is incompetent and ignores the demannds of its constituents? Or that Council and the government moves slower than molasses, which is incompetence as well.

And if another child is killed on San Miguel Avenue because the City did not act, then what? That family will have documentation that the City had recommendations and did nothing.

On May 3, 2019, Trevon Harris was hit and killed by a car on San Miguel Avenue.

<u>On May 7, 2019</u>, the City Council directed staff "to research, analyze and present a traffic analysis and concept plan to the City Council for San Miguel Avenue from Federal Boulevard east to Massachusetts Avenue."

On June 18, 2019, a Traffic Analysis for San Miguel was submitted to City Council. The staff listed a "Recommended Action." That action was that the City Council "provides direction."

This report consists of 8 pages. There are maps and pictures showing Traffic Calming recommendations. (Attached)

I have looked at every City Council meeting agenda since June 2019. I cannot find any information that the City Council has provided any direction to making the analysis a reality.

However, jumping forward TWO YEARS we have:

April 6 and April 20, 2021 City Council meetings

2021-2022 City Council Priority Discussion

Page 2: Safety Traffic Calming

Page 7: Public Streets and Sidewalks

"Expand Neighborhood Safety Programs to facilitate traffic control devices and traffic calming. Fall/Winter 2021"

This one-line item has no monetary amount attached to it. It is not noted as \$0 as other items. It is just blank.

To sum this up:

A child died May 2019, 2 Years and 9 Months later City Council still has it on their to-do list.

Am I missing something? If I am, provide me documentation where I have strayed.

If not, please "provide direction" about traffic calming and safety issues Council was presented on **June 18, 2019**.

Sincerely,

Denise Duppee

January 22, 2022

Attachment: Traffic Analysis report link

Traffic Analysis

636960525368370000 (ca.gov)

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Always be yourself. Unless you can be a dinosaur then always be a dinosaur.



From:	Rebecca Rapp
То:	Audrey Malone; George Gastil; Jerry Jones; Jennifer Mendoza; Raquel Vasquez
Subject:	I was unable to speak tonight at the city council meeting 1-18-22
Date:	Tuesday, January 18, 2022 10:35:49 PM

Good evening, Mayor Vasquez and council members, my name is Becky Rapp, I'm a parent and public health advocate. I'm writing to you as I am unable to appear in person and would like you to be aware of concerning information surrounding the marijuana market.

I read in the UT yesterday an article regarding the illicit market. The article is titled, Legal, illicit blur in California pot market. It starts off by describing what insiders say about the industry itself. Industry leaders are not shy about confessing working both sides of the street. One industry leader spoke to the associated Press on the condition of anonymity to avoid possible prosecution. He goes on to explain how a marijuana company can have two identities. One legal and the other illicit. I quote "we basically subsidize our white market with our black market."

This idea of selling out the back door illegally and the front door with a permit is not uncommon and has been seen throughout the state.

Lemon Grove has one pot shop and delivery businesses. I would like to ask what type of background checks are being done and do you repeat background checks annually? It's been common place for applicants to hide behind an LLC, as has been the case in neighboring cities. Is it possible for law enforcement to hold decoy operations on our local businesses in efforts to hold these businesses to the highest level of accountability? I hope the situations facing other cities in our state will not be tolerated in Lemon Grove.

Thank you

Mayor and City Council

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Denise Duppee

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636960525368370000 (ca.gov)

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То:	Audrey Malone; George Gastil; Jerry Jones; Jennifer Mendoza; Raquel Vasquez
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Good evening, Mayor Vasquez and council members, my name is Becky Rapp, I'm a parent and public health advocate. I'm writing to you as I am unable to appear in person and would like you to be aware of concerning information surrounding the marijuana market.

I read in the UT yesterday an article regarding the illicit market. The article is titled, Legal, illicit blur in California pot market. It starts off by describing what insiders say about the industry itself. Industry leaders are not shy about confessing working both sides of the street. One industry leader spoke to the associated Press on the condition of anonymity to avoid possible prosecution. He goes on to explain how a marijuana company can have two identities. One legal and the other illicit. I quote "we basically subsidize our white market with our black market."

This idea of selling out the back door illegally and the front door with a permit is not uncommon and has been seen throughout the state.

Lemon Grove has one pot shop and delivery businesses. I would like to ask what type of background checks are being done and do you repeat background checks annually? It's been common place for applicants to hide behind an LLC, as has been the case in neighboring cities. Is it possible for law enforcement to hold decoy operations on our local businesses in efforts to hold these businesses to the highest level of accountability? I hope the situations facing other cities in our state will not be tolerated in Lemon Grove.

Thank you

Lemon Grove Regular City Council Meeting



PLEASE MUTE ALL DEVICES

Meeting is recorded for the purpose of drafting meeting minutes.

Audio of the meeting is uploaded to the City website within 72 hours following meeting.



CALL TO ORDER

PLEDGE OF ALLEGIANCE



CHANGES TO THE AGENDA



PRESENTATION:

2-1-1 San Diego

Meg Storer, Chief of Staff and Luis Monteagudo, Jr., Vice President of Community Relations





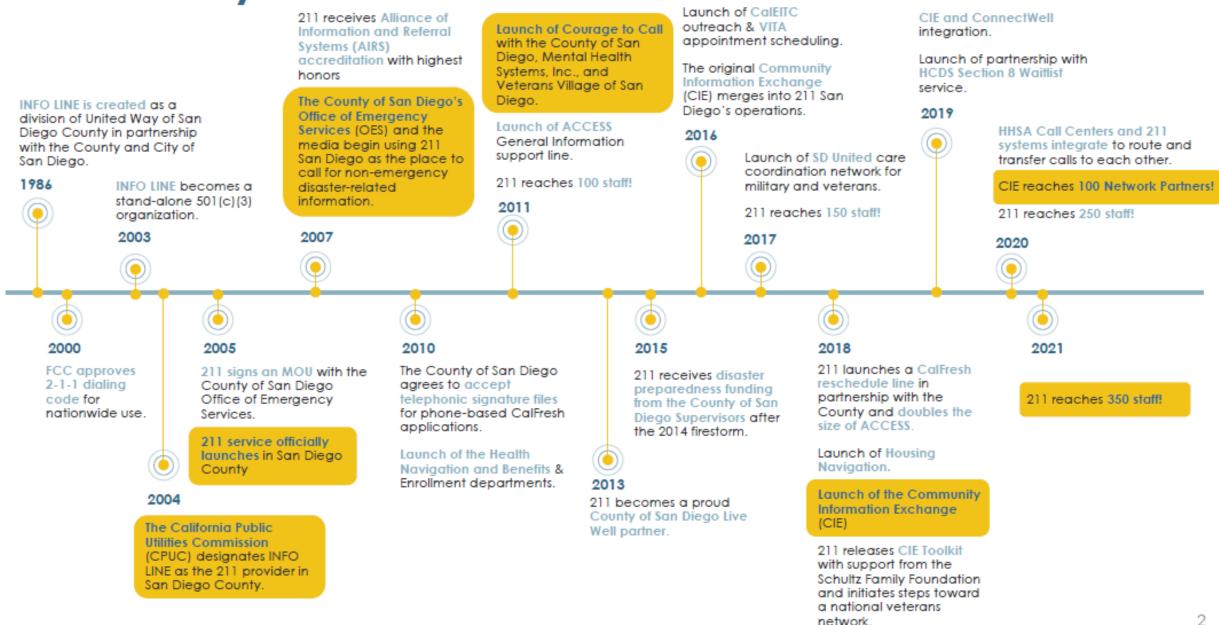


Connecting the Unconnected

Meg Storer Chief of Staff

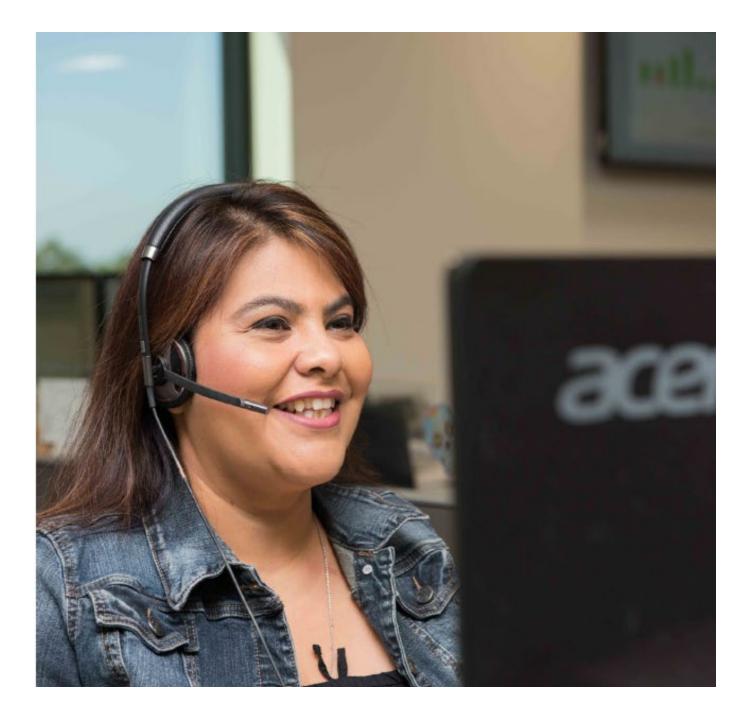
Luis Monteagudo Jr. Vice President of Community Relations

211 History



211 Today

- Private, 501(c)3 non-profit
- 24/7/365
 confidential service
- Live answer
- Available in more than
 200 languages
- Database of more than 6,000 services & programs



211 San Diego By the Numbers



1.5 million connections/year



1,200+ service providers



200+ languages offered



92% customer satisfaction



98% referrals accuracy



300 highly trained staff





NAVIGATION

Information and Referral

Safety Net Programs

Health

Housing

Military & Veterans

Emergency Response

Information and Referral

24/7 phone line available by dialing 2-1-1

Food Resources

Emergency food pantries, home-delivered meals, low-cost meals

Utility Resources

 Bill discount programs (gas & electric, phone, internet), payment assistance programs

Education/Employment Resources

 Continuing and adult education programs, career training and resource centers

Legal Resources

 Low-cost and volunteer legal services, community legal clinics

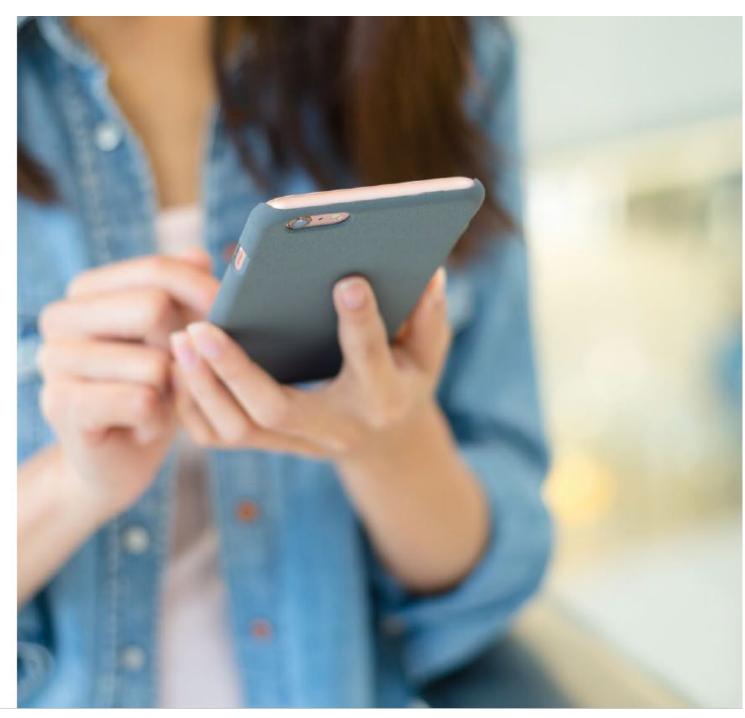
Transportation Resources

 Public transit, ride share, assisted transportation, travelers' assistance

Social & Community Connection Resources

· Community centers, caregiver support

Our Impact: Last year, more than 148,800 clients received referrals to community resources.



Safety Net Programs

CalFresh

 Application assistance and information on how to maximize benefits

Medi-Cal

 Information on how to apply and renewal assistance

CalEITC/EITC

- Education on availability and eligibility
- Appointments at free tax preparation sites

CalWorks

· Information on eligibility and how to apply

County Medical Services

 Information on services and the network of providers

General Relief

 Information on cash assistance programs, eligibility, and how to apply.

Our Impact: Last year, we completed about 81,000 CalFresh screenings and submitted about 21,000 CalFresh applications.



Health

Comprehensive needs assessments.

Health education.

-

Care planning and connections to resources.

Ongoing health navigation support.

Our Impact: We received about 45,000 calls from people seeking health services last year.



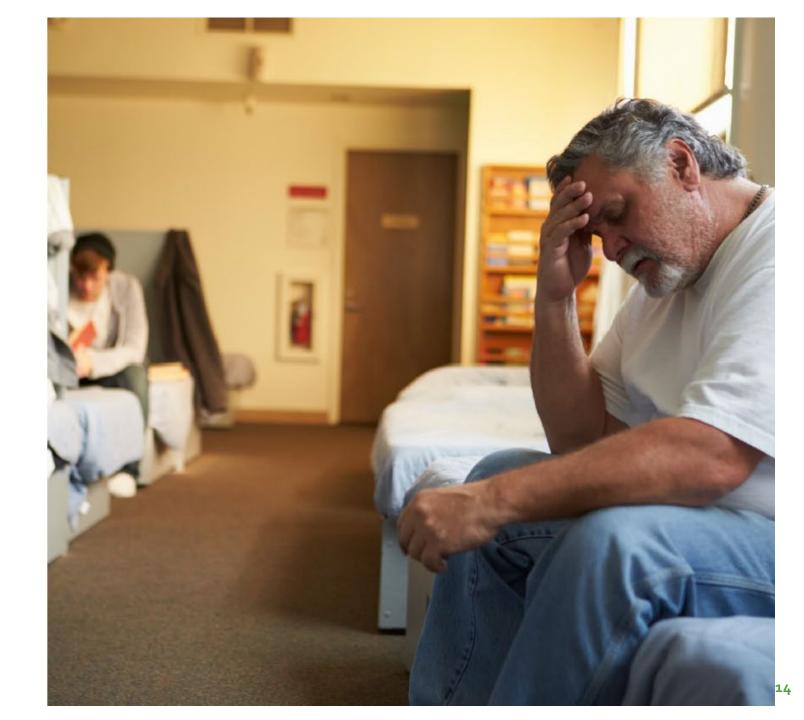
Housing

Advocacy and support for clients.

Partnership with landlords to increase housing availability for people experiencing homelessness.

Housing navigation and case management for people living with HIV/AIDS: Housing Opportunities for Persons With AIDS (HOPWA)

Our Impact: Last year, we received about 115,000 calls from people seeking housing support and assistance.



Military & Veteran Services

Confidential 24/7 peer advocacy.

A deeper level of service.

Available to active duty servicemembers, veterans, reservists, guards and their families.

Our Impact: We answered 8,400 calls from people seeing military and veteran services last year.



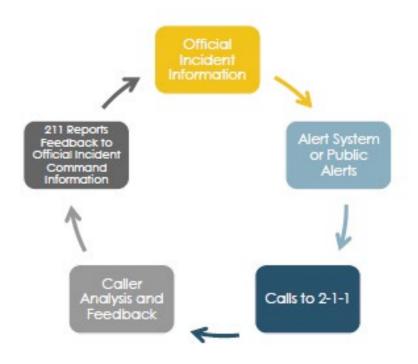
Emergency Response

24-hour non-emergency information line during times of disaster.

Offsets non-emergency calls to 9-1-1.

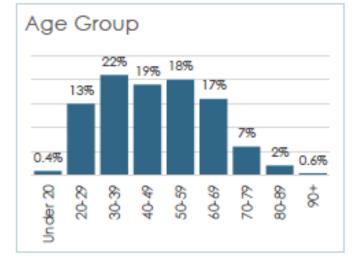
Knowledgeable staff and volunteers.

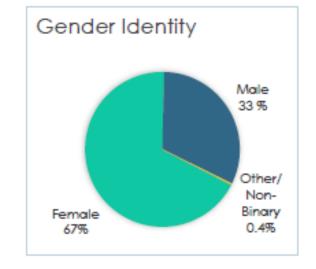
Provides large scale incident information dissemination to the public.



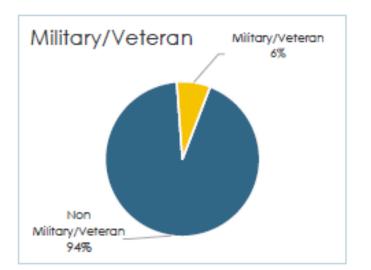


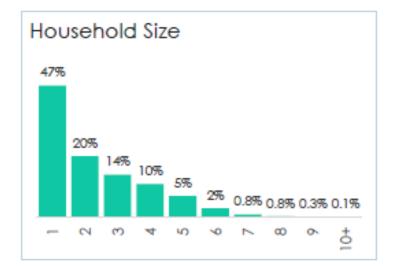
Who We Serve: 2021 Client Demographics for Lemon Grove

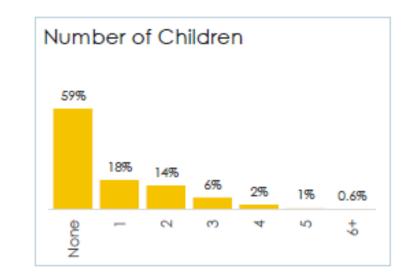




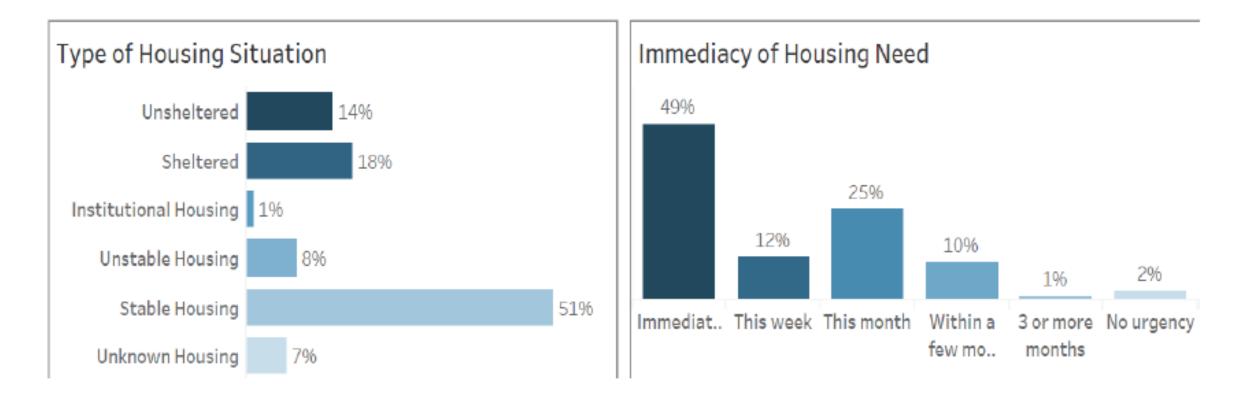
Race/Ethnicity Alaska Native/Native Indian Asian/Pacific Islander/Hawaiian Black/African American Hispanic/Latino White/Caucasian Bi-Racial/Multi-Racial Other 5%







2021 Housing Needs





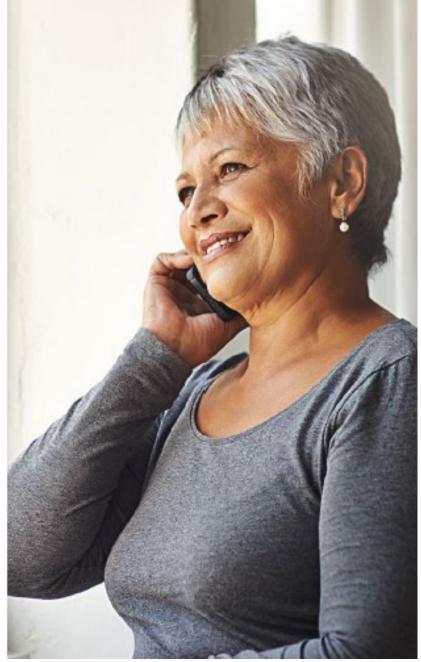
211 San Diego

- Free, 24/7 service, 3-digit dialing code
- Access to community, health, social and disaster services
- Tailored programs take the client beyond just a referral—movement towards Navigation



Community Information Exchange

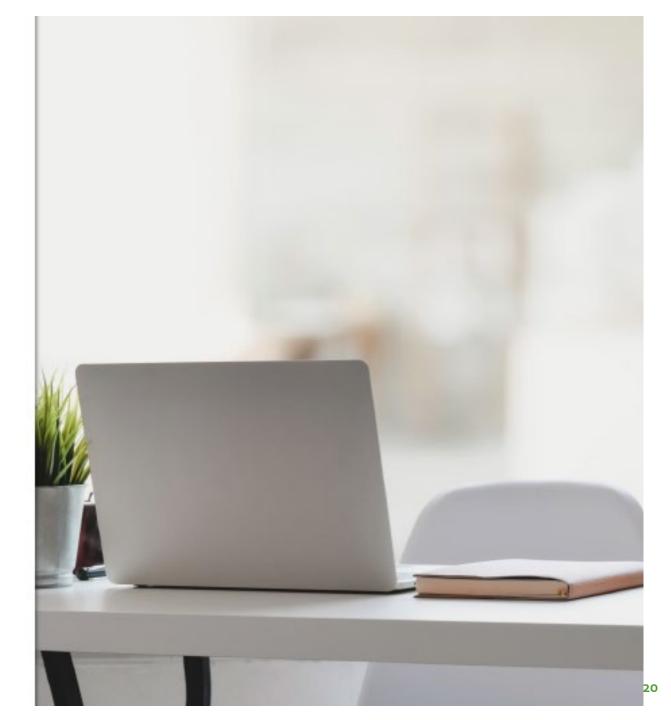
- An ecosystem of partners that fosters collaboration across multi-disciplinary networks
- Connections to 100+ organizations through direct system access or data integration between systems
- Improved health and wellness for individuals and populations.



Stay In Touch

211sandiego.org





THANK YOU



PUBLIC COMMENT

- Please fill out and submit a speaker slip to the City Clerk <u>BEFORE</u> the item on the agenda has been heard at the City Council Meeting to address the Council.
- Speaker Slips are located at the entrance of the Chambers.



ALL SPEAKERS RELATING TO PUBLIC COMMENT WILL HAVE 3 MINUTES TO ADDRESS COUNCIL

1. CONSENT CALENDAR





CITY COUNCIL REPORTS ON MEETINGS ATTENDED AT THE EXPENSE OF THE CITY

CITY MANAGER REPORT



CLOSED SESSION:

a. CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION Government Code § 54956.9(a) Name of Case: Harris v. City of Lemon Grove Case et al. (Case No.: 37-2019-00062135-CU-PO-CTL)



PUBLIC COMMENT

- Please fill out and submit a speaker slip to the City Clerk <u>BEFORE</u> the item on the agenda has been heard at the City Council Meeting to address the Council.
- Speaker Slips are located at the entrance of the Chambers.



ALL SPEAKERS RELATING TO PUBLIC COMMENT WILL HAVE 3 MINUTES TO ADDRESS COUNCIL

ADJOURNMENT







2-1-1 SAN DIEGO | COMMUNITY INFORMATION EXCHANGE CLIENT PROFILE REPORT

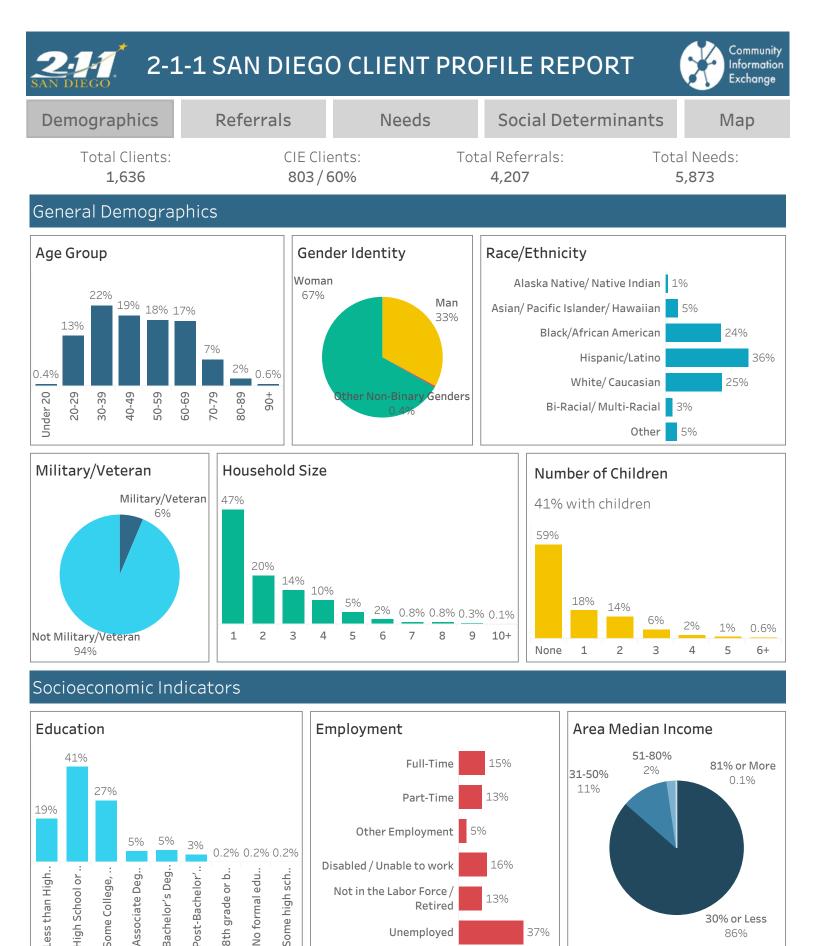
The following report includes demographics, referrals, needs, social determinants of health, and geographic location for:

Clients Living in Lemon Grove

January 1, 2021 to December 31, 2021

Includes 2-1-1 and CIE Clients

Data Source: 2-1-1 San Diego/CIE Information Systems | Reporting Period: January 1, 2021 to December 31, 2021



CIE (Community Information Exchange) is a HIPAA compliant, multi-dimensional technology platform that provides actionable client-level data through comprehensive assessments, a risk rating tool, community case planning, and facilitated connections to services addressing the social determinants of health.

Unemployed

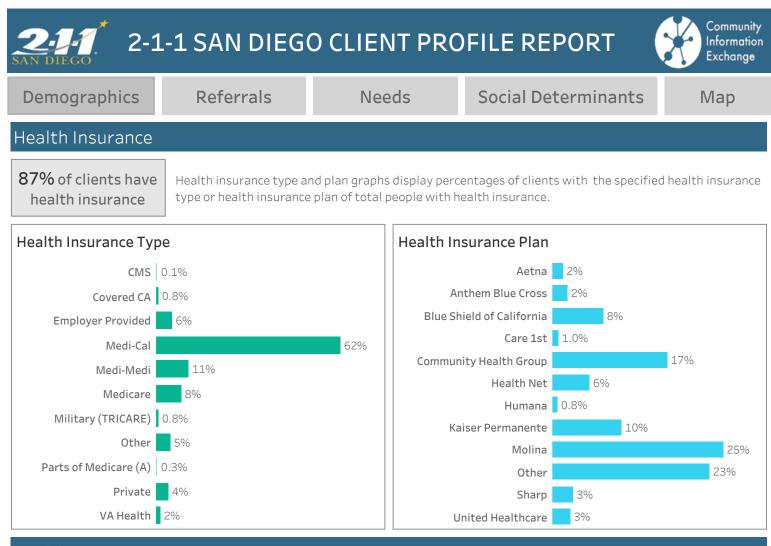
8th

2

37%

30% or Less

86%



Health Concerns

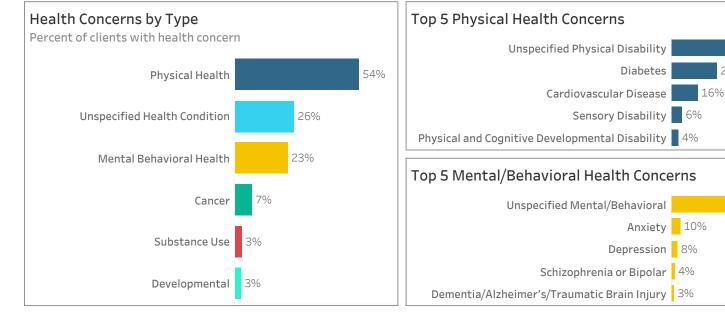
57% of clients reported having a health concern

Health concern rate is the percentage of clients who indicated experiencing a health condition or disability, which includes diagnosed and non-medically diagnosed conditions ranging from physical health, mental health, and substance use. Health concern graphs display percentages of clients with a health concern. Top 5 health concern graphs display percentages of clients with the specified type of concern. Individuals can have more than one concern; therefore, graphs may not total 100%.

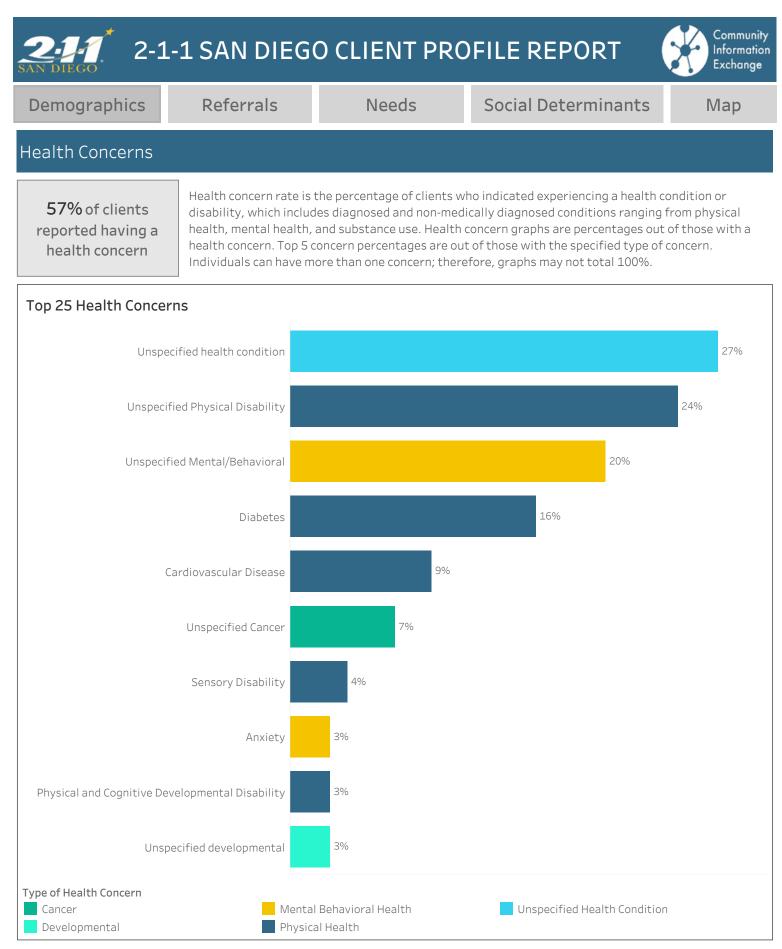
43%

82%

27%



Data Source: 2-1-1 San Diego/CIE Information Systems | Reporting Period: January 1, 2021 to December 31, 2021



Note: only health concerns experienced by 10 or more clients are shown

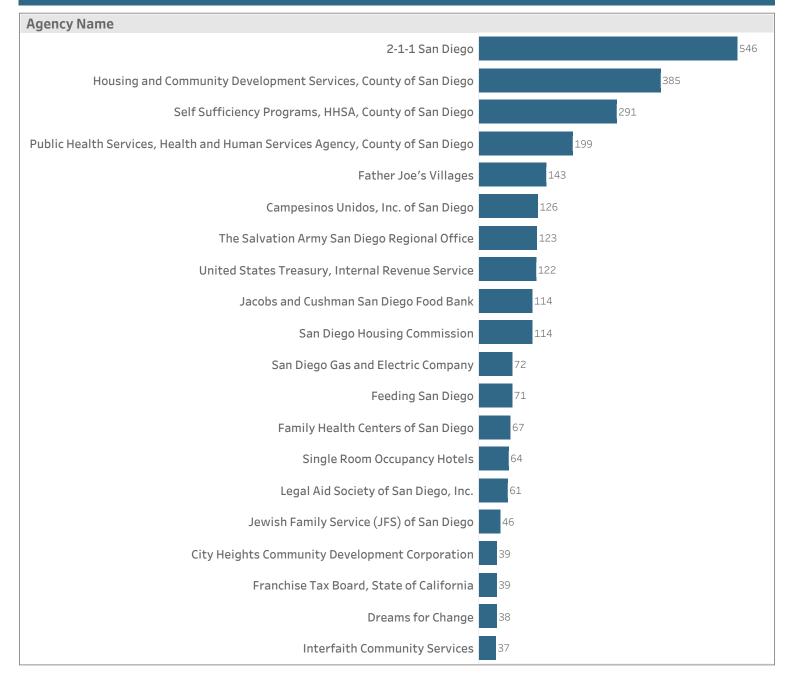


Top Referred Agencies and Services

Top 5 Referral Agencies with Top 10 Services **Agency Name** Service Name **CalFresh Enrollment Services** 267 138 VITA Emergency Rental and Utilities Assistance Program Application Assistance (ERAP) 41 20 Coronavirus Information COVID-19 COVID-19 Test Results Request Form 20 15 2-1-1 San Diego Perinatal Care Network (PCN) Information and Referral Services 8 6 Lvft Scheduled Rides 5 **Covered California Application Assistance** HIV/AIDS Housing Information and Referral Services (HOPWA) 4 546 Agency Grand Total (includes services not shown) County of San Diego Housing Resource Directory 111 COVID-19 Emergency Rent and Utilities Assistance Program (ERAP) 88 COVID-19 Emergency Rental Assistance Program (ERAP) 88 50 County of San Diego Security Deposit Assistance Program (SDAP) Housing and Community Section 8 Rental Assistance Program 33 Development Services, **Project-Based Vouchers** 7 3 County of San Diego Rental Assistance for Small Landlords (RASL) County of San Diego 3 Project One for All Initiative 1 Landlord Partnership Program 1 Tenant Based Rental Assistance 385 Agency Grand Total (includes services not shown) ACCESS Customer Service Center and Self Service 180 23 MyBenefits CalWIN 17 CalFresh (SNAP), Lemon Grove Family Resource Center 17 Medi-Cal, Lemon Grove Family Resource Center Self Sufficiency CalWORKs, Lemon Grove Family Resource Center 12 Programs, HHSA, Family Stabilization Program, Lemon Grove 11 10 General Relief, El Cajon Family Resource Center County of San Diego 5 Health Care Options Counselor, Lemon Grove Family Resource Center Family Stabilization Program, El Cajon 4 Cash Aid Program for Immigrants (CAPI), Lemon Grove Family Resource Center 2 291 Agency Grand Total (includes services not shown) County COVID-19 Testing Sites 109 **COVID-19** Vaccination Appointments 19 COVID-19 Isolation Support Nurse Help Line 18 Public Health Services, County COVID-19 Positive Recovery Stipend Program 14 COVID-19 Vaccination Locations 11 Health and Human County Healthbook COVID-19 Testing Appointments 4 Services Agency, County 4 Nurse Family Partnership Home Visitations, East Region of San Diego 3 Immunization Clinic, East Region Public Health Center 2 2 Epidemiology Unit Maternal Child Health, East Region 199 Agency Grand Total (includes services not shown) Coordinated Entry Access Site, San Diego Day Center 53 28 Coordinated Entry Access Site, JKC Campus 24 Rapid Re-housing Program 10 Paul Mirable Center Interim Shelter Emergency Housing for Families, St Vincent de Paul Village 8 Father Joe's Villages Golden Hall Single Men Bridge Shelter 7 Transitional Housing for Families, St Vincent de Paul Village 3 3 Village Place, St Vincent de Paul Village 2 Food Pantry San Diego Day Center 143 Agency Grand Total (includes services not shown)

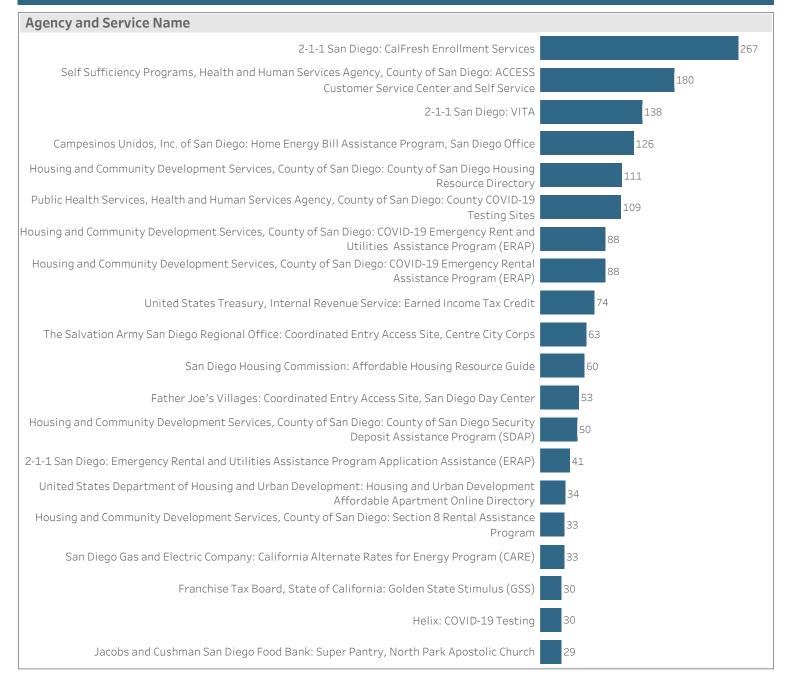
2-1-1 SAN DIEGO CLIENT PROFILE REPORT							
Demographics	Referrals	Needs	Social Determinants	Мар			
Total Referrals: 4,207	Clients receive referrals to community resources across San Diego and/or Imperial County. The Resource Database is structured into two levels: agency and service. Agency is the highest level of an organization/ business and can be comprised of many services, also known as programs. Services specify the type of program offered, including the location of where the service is offered. This client population received 4,207 total referrals spread across 353 unique agencies and 824 unique services.						

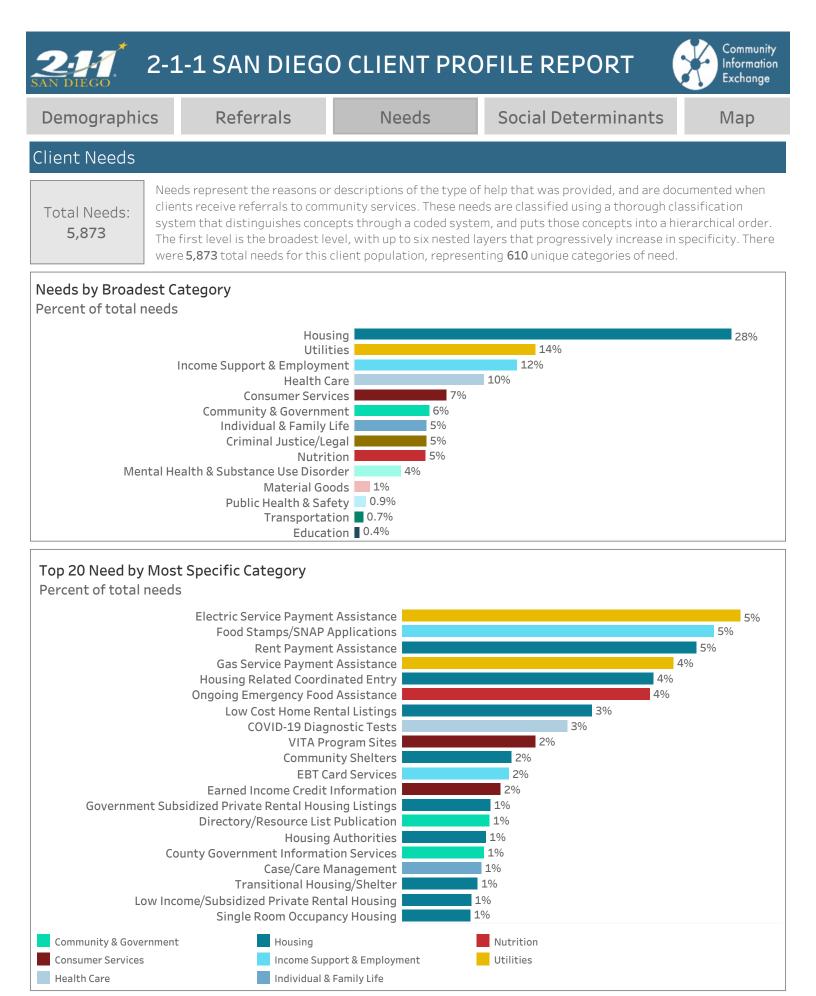
Top 20 Referrals by Agency



2-1-1 SAN DIEGO CLIENT PROFILE REPORT							
Demographics	Referrals	Needs	Social Determinants	Мар			
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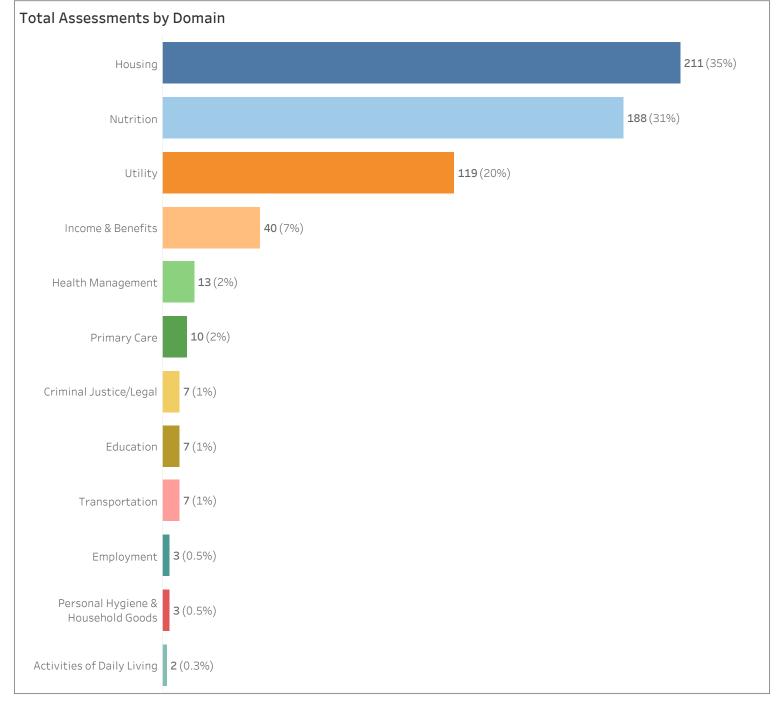
Top 20 Referrals by Agency and Service Name

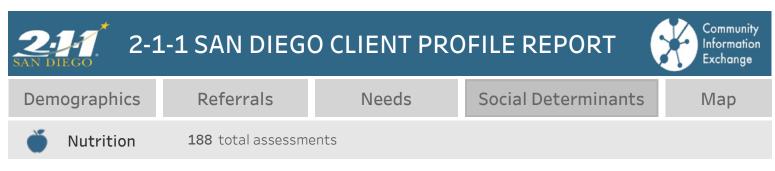




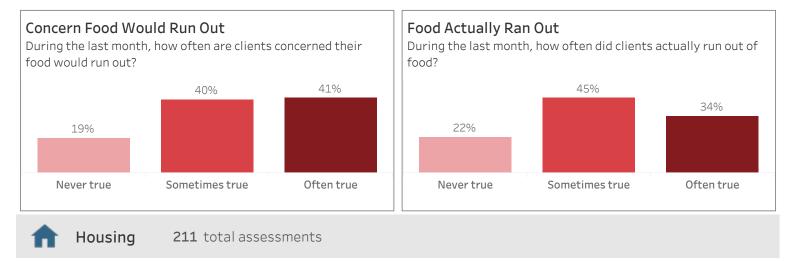
Data Source: 2-1-1 San Diego/CIE Information Systems | Reporting Period: January 1, 2021 to December 31, 2021

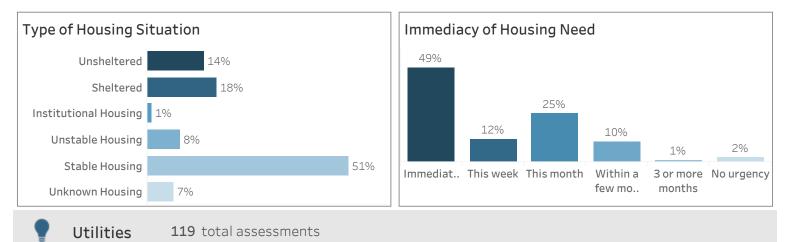
2-1-1 SAN DIEGO CLIENT PROFILE REPORT								
Demographic	CS	Referrals	Needs	Social Determinants	Мар			
Total Assessments: 610	2-1-1 San Diego and the Community Information Exchange utilize Social Determinant of Health (SDOH) and Wellness assessments that evaluate a person's situation within three major constructs: immediacy of need, barriers and supports, and knowledge and utilization of community resources. These assessments plot vulnerability on a Crisis to Thriving scale across 14 SDOH Domains. Assessments and needs are similar concepts, but capture different types of information. Whereas needs capture the type of services that clients receive or seek, assessments capture a more in-depth understanding of vulnerability and risk. The information on this page highlights the most commonly completed assessment domains for this client population. The graphs display percentages of total assessments completed.							





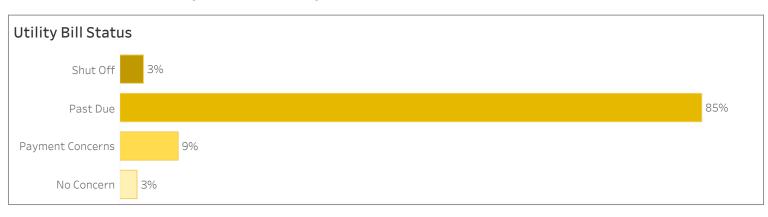
83% of clients with a nutrition need had to meet other basic needs before they could pay for nutrition needs

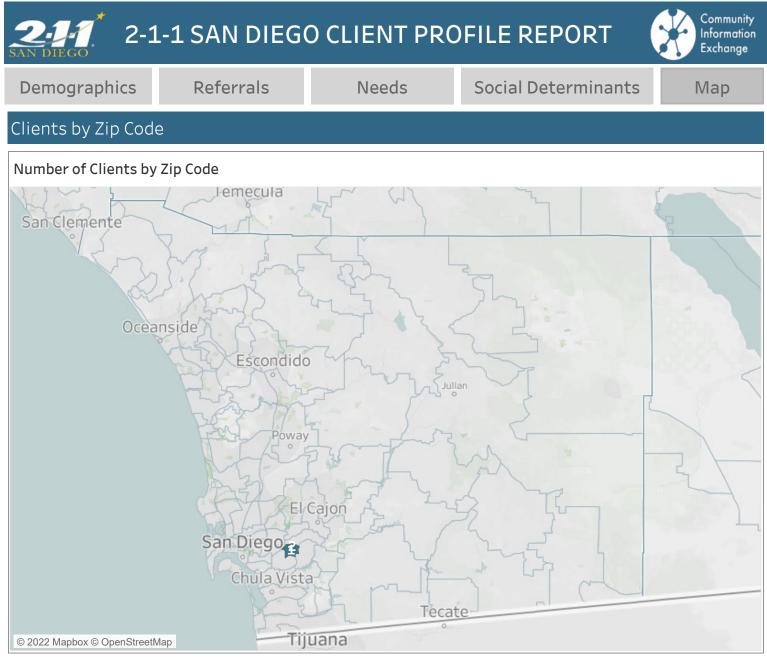




175 clients identified as homeless (sheltered, unsheltered, unspecified homeless)

60% of clients with a utility need had a utility bill over 25% of their income





Number of Clients





NOTES

General Notes

- 1. All client data is self-reported.
- 2. Demographic data is out of total known responses.

3. All graphs are rounded to the nearest percentage point. Some graphs may appear to total 101% when they actually total 100%, this is due to rounding.

4. Needs represent any need a client called in for, not necessarily related to the specific services offered from this agency.

- 5. Not all pages are included in the report if there is not enough data collected.
- 6. Data in report is a snapshot, or point-in-time.

Specific Notes about Filters Applied to Report

Identifiable client and anonymous records

Clients are included in political district reports based on zip code; zip codes may be associated with more than one political districts may be associated with more than one zip code.

Contact Information

2-1-1 San Diego/Imperial Informatics Department datarequest@211sandiego.org (858) 300-1200

2-1-1 San Diego/Imperial Community Information Exchange

Client Profile Report v4.0